



# STAR VISTA

## Helping All Ages and Stages Through Life's Challenges



## COMMUNITY WELLNESS AND CRISIS RESPONSE TEAM

**Now serving all ages in San Mateo, Daly City, South San Francisco, and Redwood City.**

StarVista's Community Wellness and Crisis Response Team (CWCRT) Pilot Program, in partnership with San Mateo County Behavioral Health and Recovery Services and 4 police departments: San Mateo, Daly City, South San Francisco, and Redwood City, is designed to improve law enforcement response to community members experiencing mental health crisis.

Based on best practice models in other jurisdictions, the Pilot Program will enhance City and County response to incidents involving individuals experiencing mental health crises, by supplementing that response with the engagement of a StarVista Clinician assigned to work with each partner police department. The StarVista Clinician will assist in the first response by providing early intervention, referrals to therapeutic hospitalizations, and guidance to support services for individuals in mental health crisis.

Law enforcement staff will be dispatched to the scene, and a Mental Health Clinician will simultaneously be dispatched to the scene if a mental health crisis is suspected. The goal of the immediate response will be to de-escalate the crisis. The Mental Health Clinician will then assess the client and determine the best course of action (e.g., 5150, referral for treatment, etc.).



Experiencing a  
mental or  
behavioral health  
crisis?

**Call 911**



SAN MATEO COUNTY HEALTH  
**BEHAVIORAL HEALTH  
& RECOVERY SERVICES**

