

Caregiver Resources

AT&T – for support with your bill call 800-288-2020

Verison – FAQ regarding COVID-19 Response

<https://www.verizonwireless.com/support/covid-19-faqs/>

PG&E - COVID-19 Response

https://www.pge.com/en/about/newsroom/newsdetails/index.page?title=20200312_pges_pandemic_response_includes_precautionary_health_and_safety_actions_moratorium_on_customer_shutoffs_for_nonpayment

From PG&E:

“No disconnections: We understand that many of our customers are facing severe economic challenges because of this crisis, as businesses and schools close. In consideration of this, PG&E will not disconnect any customer’s power for nonpayment during this health crisis. We want customers to have confidence in this time that they can turn on the lights, keep the heat on and cook on their stoves.

Lowering energy expenses: The following are some ways to reduce your monthly bill.

- Save 20 percent or more on your monthly gas and electric bill by enrolling in the California Alternate Rates for Energy (CARE) Program.
- Receive help if you’re a customer with special energy needs related to a medical condition. Apply for a Medical Baseline Allowance. This program is not based on income.
- Even out the highs and lows of your monthly bills with Budget Billing. With this plan, your bills are about the same throughout the year, even in hot or cold weather.
- Get a monthly discount on your electric bill if your household has three or more people. Enroll in the Family Electric Rate Assistance (FERA) Program”

Xfinity - Providing free/reduced priced internet for homes of students so they can access classrooms online. Call 1-800-934-6489
<https://www.internetessentials.com/>

Lyft -

From Lyft:

“While ride demand is temporarily down, we're actively expanding services to create new opportunities for drivers, facilitate rides for those in need, and help distribute essential goods. To help protect drivers and the recipients, deliveries will be contactless. Here's what we're doing:

- Supporting delivery of medical supplies and providing access to necessary medical transportation, especially for low-income individuals.
- Supporting delivery of meals for those in need, including kids who receive free or subsidized lunch at school, and home-bound seniors.
- Using our platform to alert riders and drivers about key safety and public health updates, including curfews and shelter-in-place orders through our app.”

Search Institute – how to build and sustain meaningful relationships with youth during COVID-19

https://www.search-institute.org/wp-content/uploads/2020/03/Coronavirus-checklist-Search-Institute.pdf?utm_medium=email&utm_campaign=Kent%20DR%20with%20COVID-19&utm_content=Kent%20DR%20with%20COVID-19+CID_92726a4a94ef6645c44036ffd3316568&utm_source=Email%20marketing%20software&utm_term=DOWNLOAD%20THE%20CHECKLIST