



STAR VISTA

JOB Posting

JOB TITLE: Case Manager (CM)
PROGRAM/DEPARTMENT: Transitional Youth Services Program / Youth Empowerment Services
SALARY/STATUS: DOE, Non-Exempt, Full-time with Benefits
REPORTS TO: Program Manager

POSITION PURPOSE AND OBJECTIVES:

Provide goal-directed case management services in both residential setting, as well as field, for transition-aged youth, ages 18-25, formerly involved in Foster Care or Juvenile Probation. Participate with the Program Manager and Residential Team to provide ethically appropriate, theoretically sound, culturally informed, and holistic interventions to address client issues and enhance client strengths such that program participants reach identified outcomes. Work with Program Manager and team to actively develop housing options for youth. Conduct regular outreach to youth and other Agencies/programs to recruit eligible participants.

ESSENTIAL FUNCTIONS:

1. Attend collaborative team or individual meetings as assigned by the Program Manager to facilitate client treatment. Collaborate with colleagues to assess clients' family, school, peer, and work environments and ascertain strengths and needs.
2. Provide case management to youth participating in the housing and case management program THP-Plus and Aftercare to support/facilitate their transition to independence and adulthood.
3. Assist youth in finding apartments and other housing options.
4. Assist each youth in developing and meeting the goals set up in the Transitional Independent Living Plan (TILP) which defines personal, financial, educational, relational and employment goals and objectives. Conduct assessments of client strengths and needs and advocate for them in the community.
5. Work with clients to help them to navigate within the community to achieve these goals.
6. Facilitate or co-facilitate groups for youth and provide psycho-educational trainings, workshops, etc...
7. Be knowledgeable about independent living skills development, mental health and substance abuse issues, and education, employment, housing, and financial/budgeting needs with youth.
8. Be knowledgeable of adolescent development as well as issues pertaining specifically to the lives of youth in foster care and transition aged youth. Encourage youth in developing healthy relationships and assist them in relationships with family and significant others.
9. Perform outreach in the community and work closely with the County and other community organizations. Facilitate groups for youth and provide trainings/workshops as needed
10. Maintain consistent confidential records and case notes documenting interventions with clients.
11. Participate actively in quality assurance efforts.
12. Participate in the evaluation of program strengths and limitations, taking responsibility for the development of a holistic, functional, innovative, ethical, and client focused program.

13. Report any violations of the THP Plus Program policy to Program Manager or Program Coordinator.
14. Reinforce independent living skills and provide support regarding youth's transition into independent living, individual goals, and future planning.
15. Manage crises or emergency situations as they arise.
16. Provide support to Program Manager and Program Coordinator as needed.
17. Attend All Staff meeting, mandatory trainings, and client activities as needed.

KNOWLEDGE, SKILLS, AND ABILITIES REQUIRED:

1. Demonstrable and verifiable clinical skills and experience in providing successful direct services to clients including psychological assessment, individual, and group psycho-education and harm reduction intervention.
2. Strong ethical principles reflected in practice, including a thorough understanding of client confidentiality requirements.
3. Understanding of diversity issues, willingness to explore self in relation to these issues, and ability to provide culturally informed therapeutic services to diverse clientele.
4. Strong organizational and communication skills.
5. Ability to function as a member of a team with diplomacy and professionalism.
6. Ability to work as a team member when necessary to accomplish tasks supporting the agency's mission.

MINIMUM QUALIFICATIONS:

- 3 years of experience working with at-risk youth and/or young adults
- Must have reliable vehicle, valid driver's license, proof of insurance
- Ability to pass fingerprint clearance
- Strong communication skills, sound judgment, ability to set good boundaries

PREFERRED QUALIFICATIONS:

- Experience working with foster care youth
- BA/BS degree in psychology, social work, sociology (or other related field) and/or extensive experience working with adolescents or

TO APPLY: Please submit cover letter and resume to angela.powell@star-vista.org

All full-time employees receive medical, dental, vision, and life insurance benefits, accrue three weeks of vacation and two personal days in their first year of employment, and are eligible to participate in a Flexible Spending Account (FSA) and a 401K retirement plan. The agency recognizes 13 paid holidays annually.

Benefits for part-time employees are pro-rated according to scheduled hours. It is our belief that staff diversity promotes appropriate responsiveness to community needs, provides representative role models for all clientele, and improves the quality of our services in a host of ways.

Employment decisions and services provided to clients are not based on race, color, citizenship status, sexual orientation, gender identity or expression, national origin, ancestry, age, religion, creed, disability, marital status, veteran status, or any other characteristic protected by law. StarVista fully supports the Americans with Disabilities Act (ADA) and applicable state disability law.

StarVista is a private non-profit agency in San Mateo County that provides a wide array of free and low-cost mental health and social services to support children, teens, and adults as they navigate life's challenges. More information about the agency and its programs can be found at www.star-vista.org.